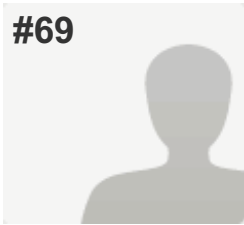


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COMPLETE

PAGE 2: Your use of ONS statistics and analyses

Q1: How important, if at all, are ONS statistics and analyses to your work? Please select one answer only

Fairly important

Q2: Which ONS statistics and analyses do you use? Please select all that apply

National Accounts (e.g. GDP and Balance of Payments)

,

Prices (e.g. Consumer Price Index, House Price Index)

,

Labour Market (e.g. employment, productivity and earnings)

Q3: What do you/your organisation use ONS statistics and analyses for? Please select all that apply

Monitoring or formulating policy,

Regional/local comparisons, Research

PAGE 3: Your opinion of ONS statistics and products

Q4: To what extent do you trust statistics and analyses produced by ONS? Please select one answer only

Trust them greatly

Q5: How satisfied or dissatisfied are you with the extent to which the statistics and analyses you use..Please select one answer per row

Meet your needs	Satisfied
Are accurate	Satisfied
Are released quickly	Satisfied
Are clearly presented	Very satisfied
Are released on time	Very satisfied
Are easy to find	Neither satisfied nor dissatisfied
Enable comparisons with other data	Satisfied
Are complete	Satisfied

Q6: How satisfied or dissatisfied are you with the quality of ONS statistics and analyses?
Please select one answer only

Satisfied

Q7: How satisfied or dissatisfied are you with the quality of the following ONS products?
Please select one answer per row

Statistical bulletins	Satisfied
Short stories	Satisfied
Methodology articles	Very satisfied
Release calendar	Neither satisfied nor dissatisfied
Data tables	Satisfied
Infographics and data visualisations	Satisfied
YouTube videos	Satisfied

Q8: How satisfied or dissatisfied are you with the quality of the following ONS services? Please select one answer per row

ONS Twitter	Don't use/not applicable
ONS Facebook	Don't use/not applicable
ONS e-alerts	Satisfied
ONS Update	Don't use/not applicable
ONS website	Dissatisfied
NOMIS website	Don't use/not applicable
NeSS Website	Don't use/not applicable
ONS Data Explorer	Don't use/not applicable
Application Programming Interface (API)	Don't use/not applicable
ONS customer helplines (telephone and email)	Satisfied
Direct contact with ONS statisticians	Very satisfied
ONS events/conferences	Neither satisfied nor dissatisfied

PAGE 4: Impact of ONS statistics

Q9: Have ONS statistics and analyses helped to inform any decisions you or your organisation has made over the last year? Please select one answer only

Yes,

Please provide examples and further comments
ONS data are used extensively to inform the public sector Pay Review Body recommendations.

Q10: Have ONS statistics and analyses helped inform your policies over the last year? Please select one answer only

Yes,

Please provide examples and further comments
ONS data are used extensively to inform the public sector Pay Review Body recommendations.

Q11: What information, advice or services could we provide to help inform your decision making and policies?

More information on the precision of calculated percentage changes between two different years' estimates from ASHE.

Official Statistics on pay settlements (as opposed to earnings); there are commercial providers - one of which is shortly to cease trading - but no figures from official sources.

Q12: To what extent have ONS statistics, analyses and advice been helpful in providing an evidence base for your decision making and policies over the last year? Please select one answer only

Very helpful

PAGE 5: Your view of ONS

Q13: Looking at the following statements about how ONS works, to what extent do you agree or disagree that ONS... Please select one answer per row

Is independent (e.g. our statistics are free from political influence)

Strongly agree

Is innovative in the way it works (e.g. using new technologies, methods and data sources)

Strongly agree

Gives me/my organisation opportunities to share views on its work

Agree

Listens and responds to my/my organisation's feedback

Neither agree nor disagree

Informs public debate on issues affecting the UK's economy and society

Strongly agree

Q14: How well informed, if at all, do you feel about the work of ONS? Please select one answer only.

Fairly well informed

Q15: Please tell us what you think we are doing well.

Very pleased with the ONS work exploring public-private sector pay differentials: useful and timely.

Q16: Please tell us what you think we could do better.

Finding the precise data needed can be a tortuous process via the publication hub.

Q17: Please tell us if there is anything we don't currently do which you would like us to.

Make available an ONS staff directory / organogram which includes a brief description of responsibilities (key words, surveys etc) so it is easier to know whom to contact. The hard copy of the GSS Directory from many years ago remains much better than anything that has come since!

Q18: Taking into account everything you know about ONS, overall, how satisfied or dissatisfied are you with the performance of ONS as a national statistics institute? Please select one answer only

Very satisfied

Q19: Which of the following statements best reflects your overall view of ONS? Please select one answer only

I would speak highly of ONS, if someone asked my opinion

PAGE 6: And finally... a bit about you!

Q20: Are you answering this questionnaire on behalf of an organisation or as an individual?
Please select one answer only

Organisation

Q21: Please tell us a bit about you. We do not plan to publish any personal information.

Your name

Organisation

Office of Manpower Economics

Email address

Q22: What sector do you work in?Please select one answer only

National government department / organisation