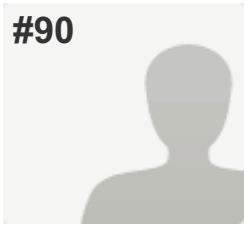


#90



COMPLETE

PAGE 2: Your use of ONS statistics and analyses

Q1: How important, if at all, are ONS statistics and analyses to your work? Please select one answer only

Fairly important

Q2: Which ONS statistics and analyses do you use? Please select all that apply

Labour Market (e.g. employment, productivity and earnings)

,

Population (e.g. population estimates),

Health (e.g. life expectancy, cancer statistics)

Q3: What do you/your organisation use ONS statistics and analyses for? Please select all that apply

Monitoring or formulating policy,

Modelling and forecasting, Media use,

Research

PAGE 3: Your opinion of ONS statistics and products

Q4: To what extent do you trust statistics and analyses produced by ONS? Please select one answer only

Trust them greatly

Q5: How satisfied or dissatisfied are you with the extent to which the statistics and analyses you use..Please select one answer per row

| | |
|------------------------------------|------------------------------------|
| Meet your needs | Very satisfied |
| Are accurate | Very satisfied |
| Are released quickly | Very satisfied |
| Are clearly presented | Satisfied |
| Are released on time | Very satisfied |
| Are easy to find | Neither satisfied nor dissatisfied |
| Enable comparisons with other data | Dissatisfied |
| Are complete | Satisfied |

Q6: How satisfied or dissatisfied are you with the quality of ONS statistics and analyses?
Please select one answer only

Very satisfied

Q7: How satisfied or dissatisfied are you with the quality of the following ONS products?
Please select one answer per row

| | |
|--------------------------------------|--------------------------|
| Statistical bulletins | Satisfied |
| Short stories | Don't use/not applicable |
| Methodology articles | Don't use/not applicable |
| Release calendar | Satisfied |
| Data tables | Satisfied |
| Infographics and data visualisations | Satisfied |
| YouTube videos | Don't use/not applicable |

Q8: How satisfied or dissatisfied are you with the quality of the following ONS services? Please select one answer per row

| | |
|--|------------------------------------|
| ONS Twitter | Don't use/not applicable |
| ONS Facebook | Don't use/not applicable |
| ONS e-alerts | Satisfied |
| ONS Update | Don't use/not applicable |
| ONS website | Satisfied |
| NOMIS website | Dissatisfied |
| NeSS Website | Don't use/not applicable |
| ONS Data Explorer | Dissatisfied |
| Application Programming Interface (API) | Don't use/not applicable |
| ONS customer helplines (telephone and email) | Don't use/not applicable |
| Direct contact with ONS statisticians | Neither satisfied nor dissatisfied |
| ONS events/conferences | Don't use/not applicable |

PAGE 4: Impact of ONS statistics

Q9: Have ONS statistics and analyses helped to inform any decisions you or your organisation has made over the last year? Please select one answer only

Yes,

Please provide examples and further comments
Scope regularly refers to ONS Labour Market Statistics in formulating policy and messaging decisions. Please see below.

Q10: Have ONS statistics and analyses helped inform your policies over the last year? Please select one answer only

Yes,

Please provide examples and further comments
Scope regularly refers to ONS Labour Market Statistics in formulating policy and messaging on disabled people and employment. We continue to use data releases as opportunities to raise the profile of disability issues in our media work.

Q11: What information, advice or services could we provide to help inform your decision making and policies?

Scope values the inclusion of crosstabulations by Equality Act disability status where it already exists in ONS statistics, and encourages use of this split in further reporting.

Q12: To what extent have ONS statistics, analyses and advice been helpful in providing an evidence base for your decision making and policies over the last year? Please select one answer only

Extremely helpful

PAGE 5: Your view of ONS

Q13: Looking at the following statements about how ONS works, to what extent do you agree or disagree that ONS... Please select one answer per row

Is independent (e.g. our statistics are free from political influence)

Agree

Is innovative in the way it works (e.g. using new technologies, methods and data sources)

Neither agree nor disagree

Gives me/my organisation opportunities to share views on its work

Agree

Listens and responds to my/my organisation's feedback

Don't know

Informs public debate on issues affecting the UK's economy and society

Agree

Q14: How well informed, if at all, do you feel about the work of ONS? Please select one answer only.

Not very well informed

Q15: Please tell us what you think we are doing well.

Respondent skipped this question

Q16: Please tell us what you think we could do better.

Respondent skipped this question

Q17: Please tell us if there is anything we don't currently do which you would like us to.

Respondent skipped this question

Q18: Taking into account everything you know about ONS, overall, how satisfied or dissatisfied are you with the performance of ONS as a national statistics institute? Please select one answer only

Satisfied

Q19: Which of the following statements best reflects your overall view of ONS? Please select one answer only

I would speak highly of ONS, if someone asked my opinion

PAGE 6: And finally... a bit about you!

Q20: Are you answering this questionnaire on behalf of an organisation or as an individual?
Please select one answer only

Organisation

Q21: Please tell us a bit about you. We do not plan to publish any personal information.

Your name

Research Team

Organisation

Scope

Email address

Q22: What sector do you work in?Please select one answer only

Voluntary