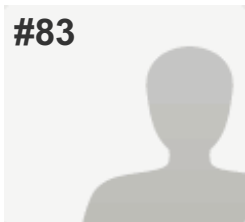


#83



COMPLETE

PAGE 2: Your use of ONS statistics and analyses

Q1: How important, if at all, are ONS statistics and analyses to your work? Please select one answer only

Very important

Q2: Which ONS statistics and analyses do you use? Please select all that apply

National Accounts (e.g. GDP and Balance of Payments)

,

Labour Market (e.g. employment, productivity and earnings)

,

Other (please specify)
Pensions stuff - ASHE, OPSS, MQ5

Q3: What do you/your organisation use ONS statistics and analyses for? Please select all that apply

Monitoring or formulating policy, Market analysis

PAGE 3: Your opinion of ONS statistics and products

Q4: To what extent do you trust statistics and analyses produced by ONS? Please select one answer only

Trust them greatly

Q5: How satisfied or dissatisfied are you with the extent to which the statistics and analyses you use..Please select one answer per row

Meet your needs	Very satisfied
Are accurate	Very satisfied
Are released quickly	Satisfied
Are clearly presented	Satisfied
Are released on time	Very satisfied
Are easy to find	Satisfied
Enable comparisons with other data	Satisfied
Are complete	Satisfied

Q6: How satisfied or dissatisfied are you with the quality of ONS statistics and analyses?
Please select one answer only

Very satisfied

Q7: How satisfied or dissatisfied are you with the quality of the following ONS products?
Please select one answer per row

Statistical bulletins	Don't use/not applicable
Short stories	Don't use/not applicable
Methodology articles	Very satisfied
Release calendar	Satisfied
Data tables	Very satisfied
Infographics and data visualisations	Satisfied
YouTube videos	Don't use/not applicable

Q8: How satisfied or dissatisfied are you with the quality of the following ONS services? Please select one answer per row

ONS Twitter	Don't use/not applicable
ONS Facebook	Don't use/not applicable
ONS e-alerts	Don't use/not applicable
ONS Update	Don't use/not applicable
ONS website	Satisfied
NOMIS website	Don't use/not applicable
NeSS Website	Don't use/not applicable
ONS Data Explorer	Satisfied
Application Programming Interface (API)	Don't use/not applicable
ONS customer helplines (telephone and email)	Don't use/not applicable
Direct contact with ONS statisticians	Very satisfied
ONS events/conferences	Very satisfied

PAGE 4: Impact of ONS statistics

Q9: Have ONS statistics and analyses helped to inform any decisions you or your organisation has made over the last year? Please select one answer only

Yes,

Please provide examples and further comments
This is difficult for me, I report on ONS statistics to other decision makers internally, or otherwise use these statistics in analysis. I would like to think that this has impacted decisions, but I am not always part of the conversation, so difficult to give exact examples.

Q10: Have ONS statistics and analyses helped inform your policies over the last year? Please select one answer only

Yes,

Please provide examples and further comments
This is difficult for me, I report on ONS statistics to other decision makers internally, or otherwise use these statistics in analysis. I would like to think that this has impacted decisions, but I am not always part of the conversation, so difficult to give exact examples.

Q11: What information, advice or services could we provide to help inform your decision making and policies?

I find the service excellent, I took some time to get familiar with how to find things on the website, but I particularly like the data tables and have always received a great level of service when contacting analysts.

Q12: To what extent have ONS statistics, analyses and advice been helpful in providing an evidence base for your decision making and policies over the last year? Please select one answer only

Very helpful

PAGE 5: Your view of ONS

Q13: Looking at the following statements about how ONS works, to what extent do you agree or disagree that ONS... Please select one answer per row

Is independent (e.g. our statistics are free from political influence)

Strongly agree

Is innovative in the way it works (e.g. using new technologies, methods and data sources)

Agree

Gives me/my organisation opportunities to share views on its work

Strongly agree

Listens and responds to my/my organisation's feedback

Strongly agree

Informs public debate on issues affecting the UK's economy and society

Agree

Q14: How well informed, if at all, do you feel about the work of ONS? Please select one answer only.

Very well informed,

Please provide any comments on how ONS communicates with you.

I receive requests from ONS analysts, and am also on mailing lists, and attend the PSAG. I am also able to contact analysts directly and always get prompt responses.

Q15: Please tell us what you think we are doing well.

I think you provide useful products, a good quality service, and are good at actively seeking feedback, and then acting on it.

Q16: Please tell us what you think we could do better.

Respondent skipped this question

Q17: Please tell us if there is anything we don't currently do which you would like us to.

Some very nuanced, technical things which I'm able to communicate either directly to analysts or through PSAG.

Q18: Taking into account everything you know about ONS, overall, how satisfied or dissatisfied are you with the performance of ONS as a national statistics institute? Please select one answer only

Very satisfied

Q19: Which of the following statements best reflects your overall view of ONS? Please select one answer only

I would speak highly of ONS, without being asked

PAGE 6: And finally... a bit about you!

Q20: Are you answering this questionnaire on behalf of an organisation or as an individual? Please select one answer only

Organisation

Q21: Please tell us a bit about you. We do not plan to publish any personal information.

Your name

Organisation

The Pensions Regulator

Email address

Q22: What sector do you work in? Please select one answer only

National government department / organisation