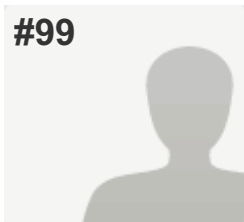


#99



COMPLETE

PAGE 2: Your use of ONS statistics and analyses

Q1: How important, if at all, are ONS statistics and analyses to your work? Please select one answer only

Very important

Q2: Which ONS statistics and analyses do you use? Please select all that apply

National Accounts (e.g. GDP and Balance of Payments)

,

Prices (e.g. Consumer Price Index, House Price Index)

,

Labour Market (e.g. employment, productivity and earnings)

,

Business (e.g. construction, production, retail sales and business demography)

,

Population (e.g. population estimates), Crime,

Health (e.g. life expectancy, cancer statistics),

Social (e.g. marriages, divorces, births, deaths and ethnicity)

,

Travel and tourism

Q3: What do you/your organisation use ONS statistics and analyses for? Please select all that apply

Monitoring or formulating policy,

Service planning, Market analysis,

Regional/local comparisons,

Modelling and forecasting, Research

PAGE 3: Your opinion of ONS statistics and products

Q4: To what extent do you trust statistics and analyses produced by ONS? Please select one answer only

Trust them greatly

Q5: How satisfied or dissatisfied are you with the extent to which the statistics and analyses you use.. Please select one answer per row

Meet your needs	Very satisfied
Are accurate	Very satisfied
Are released quickly	Satisfied
Are clearly presented	Satisfied
Are released on time	Satisfied
Are easy to find	Dissatisfied
Enable comparisons with other data	Dissatisfied
Are complete	Neither satisfied nor dissatisfied

Q6: How satisfied or dissatisfied are you with the quality of ONS statistics and analyses? Please select one answer only

Very satisfied

Q7: How satisfied or dissatisfied are you with the quality of the following ONS products? Please select one answer per row

Statistical bulletins	Satisfied
Short stories	Satisfied
Methodology articles	Satisfied
Release calendar	Dissatisfied
Data tables	Very satisfied
Infographics and data visualisations	Satisfied
YouTube videos	Satisfied

Q8: How satisfied or dissatisfied are you with the quality of the following ONS services? Please select one answer per row

ONS Twitter	Satisfied
ONS Facebook	Don't use/not applicable
ONS e-alerts	Don't use/not applicable
ONS Update	Satisfied
ONS website	Neither satisfied nor dissatisfied
NOMIS website	Very satisfied
NeSS Website	Satisfied
ONS Data Explorer	Satisfied
Application Programming Interface (API)	Don't use/not applicable
ONS customer helplines (telephone and email)	Don't use/not applicable
Direct contact with ONS statisticians	Satisfied
ONS events/conferences	Satisfied

PAGE 4: Impact of ONS statistics

Q9: Have ONS statistics and analyses helped to inform any decisions you or your organisation has made over the last year? Please select one answer only

Yes,

Please provide examples and further comments
Helped us reweight our own surveys. Stats gave us background for comparing own survey data with. Many policy decisions are based on this data.

Q10: Have ONS statistics and analyses helped inform your policies over the last year? Please select one answer only

Yes,

Please provide examples and further comments
What to prioritise for Londoners. Eg Housing, Transport, Jobs?

Q11: What information, advice or services could we provide to help inform your decision making and policies?

Respondent skipped this question

Q12: To what extent have ONS statistics, analyses and advice been helpful in providing an evidence base for your decision making and policies over the last year? Please select one answer only

Extremely helpful

PAGE 5: Your view of ONS

Q13: Looking at the following statements about how ONS works, to what extent do you agree or disagree that ONS...Please select one answer per row

Is independent (e.g. our statistics are free from political influence)	Strongly agree
--	----------------

Is innovative in the way it works (e.g. using new technologies, methods and data sources)	Strongly agree
---	----------------

Gives me/my organisation opportunities to share views on its work	Agree
---	-------

Listens and responds to my/my organisation's feedback	Agree
---	-------

Informs public debate on issues affecting the UK's economy and society	Strongly agree
--	----------------

Q14: How well informed, if at all, do you feel about the work of ONS?Please select one answer only.	Fairly well informed
--	----------------------

Q15: Please tell us what you think we are doing well.

Getting all the survey data up onto the UK data service site.

Q16: Please tell us what you think we could do better.

Your website is still not great when you type in search terms. Luck of the draw what you get back and in what order.

Q17: Please tell us if there is anything we don't currently do which you would like us to.

Publish NEETS 16-18 data at local authority level.

Q18: Taking into account everything you know about ONS, overall, how satisfied or dissatisfied are you with the performance of ONS as a national statistics institute?Please select one answer only	Very satisfied
--	----------------

Q19: Which of the following statements best reflects your overall view of ONS?Please select one answer only	I would speak highly of ONS, if someone asked my opinion
--	--

PAGE 6: And finally... a bit about you!

Q20: Are you answering this questionnaire on behalf of an organisation or as an individual? Please select one answer only	Individual
--	------------

Q21: Please tell us a bit about you. We do not plan to publish any personal information.

Your name

Organisation

Greater London Authority

Email address

Q22: What sector do you work in? Please select one answer only

Local or regional government / public organisation