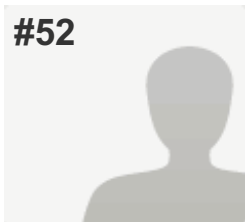


#52



COMPLETE

PAGE 2: Your use of ONS statistics and analyses

Q1: How important, if at all, are ONS statistics and analyses to your work? Please select one answer only

Very important

Q2: Which ONS statistics and analyses do you use? Please select all that apply

Population (e.g. population estimates),

Other (please specify) Household projections

Q3: What do you/your organisation use ONS statistics and analyses for? Please select all that apply

Monitoring or formulating policy,

Regional/local comparisons

PAGE 3: Your opinion of ONS statistics and products

Q4: To what extent do you trust statistics and analyses produced by ONS? Please select one answer only

Trust them greatly

Q5: How satisfied or dissatisfied are you with the extent to which the statistics and analyses you use.. Please select one answer per row

Meet your needs

Satisfied

Are accurate

Very satisfied

Are released quickly

Satisfied

Are clearly presented

Satisfied

Are released on time

Satisfied

Are easy to find

Dissatisfied

Enable comparisons with other data

Satisfied

Are complete

Satisfied

Q6: How satisfied or dissatisfied are you with the quality of ONS statistics and analyses?
Please select one answer only

Satisfied

Q7: How satisfied or dissatisfied are you with the quality of the following ONS products?
Please select one answer per row

Statistical bulletins	Satisfied
Short stories	Dissatisfied
Methodology articles	Dissatisfied
Release calendar	Dissatisfied
Data tables	Satisfied
Infographics and data visualisations	Satisfied
YouTube videos	Dissatisfied

Q8: How satisfied or dissatisfied are you with the quality of the following ONS services? Please select one answer per row

ONS Twitter	Dissatisfied
ONS Facebook	Dissatisfied
ONS e-alerts	Satisfied
ONS Update	Satisfied
ONS website	Satisfied
NOMIS website	Satisfied
NeSS Website	Dissatisfied
ONS Data Explorer	Dissatisfied
Application Programming Interface (API)	Dissatisfied
ONS customer helplines (telephone and email)	Dissatisfied
Direct contact with ONS statisticians	Dissatisfied
ONS events/conferences	Dissatisfied

PAGE 4: Impact of ONS statistics

Q9: Have ONS statistics and analyses helped to inform any decisions you or your organisation has made over the last year? Please select one answer only

Yes,

Please provide examples and further comments
Household projections to use as the basis for housing provision

Q10: Have ONS statistics and analyses helped inform your policies over the last year?Please select one answer only

Yes,

Please provide examples and further comments
Housing requirements

Q11: What information, advice or services could we provide to help inform your decision making and policies?

Respondent skipped this question

Q12: To what extent have ONS statistics, analyses and advice been helpful in providing an evidence base for your decision making and policies over the last year?Please select one answer only

Very helpful

PAGE 5: Your view of ONS

Q13: Looking at the following statements about how ONS works, to what extent do you agree or disagree that ONS...Please select one answer per row

Is independent (e.g. our statistics are free from political influence)

Neither agree nor disagree

Is innovative in the way it works (e.g. using new technologies, methods and data sources)

Agree

Gives me/my organisation opportunities to share views on its work

Disagree

Listens and responds to my/my organisation's feedback

Neither agree nor disagree

Informs public debate on issues affecting the UK's economy and society

Agree

Q14: How well informed, if at all, do you feel about the work of ONS?Please select one answer only.

Fairly well informed,

Please provide any comments on how ONS communicates with you.
Via e-mail - satisfactory

Q15: Please tell us what you think we are doing well.

Providing data relatively on time, but always a challenge and good to receive sooner rather than later.

Q16: Please tell us what you think we could do better.

Access local authority level information more easily on population & household projections rather than having to search through spuriously named tables in Excel

Q17: Please tell us if there is anything we don't currently do which you would like us to.

Respondent skipped this question

Q18: Taking into account everything you know about ONS, overall, how satisfied or dissatisfied are you with the performance of ONS as a national statistics institute? Please select one answer only

Satisfied

Q19: Which of the following statements best reflects your overall view of ONS? Please select one answer only

I would speak highly of ONS, if someone asked my opinion

PAGE 6: And finally... a bit about you!

Q20: Are you answering this questionnaire on behalf of an organisation or as an individual? Please select one answer only

Individual

Q21: Please tell us a bit about you. We do not plan to publish any personal information.

Your name

Organisation

Stafford Borough Council

Email address

Q22: What sector do you work in? Please select one answer only

Local or regional government / public organisation