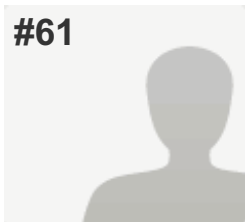


#61



COMPLETE

PAGE 2: Your use of ONS statistics and analyses

Q1: How important, if at all, are ONS statistics and analyses to your work? Please select one answer only

Very important

Q2: Which ONS statistics and analyses do you use? Please select all that apply

Population (e.g. population estimates),

Health (e.g. life expectancy, cancer statistics),

Social (e.g. marriages, divorces, births, deaths and ethnicity)

Q3: What do you/your organisation use ONS statistics and analyses for? Please select all that apply

Monitoring or formulating policy,

Service planning, Regional/local comparisons,

Modelling and forecasting, Education projects,

Research,

Other (please specify)

Research inquiries from variety of postgraduate departments/students

PAGE 3: Your opinion of ONS statistics and products

Q4: To what extent do you trust statistics and analyses produced by ONS? Please select one answer only

Trust them greatly

Q5: How satisfied or dissatisfied are you with the extent to which the statistics and analyses you use..Please select one answer per row

Meet your needs	Very satisfied
Are accurate	Very satisfied
Are released quickly	Neither satisfied nor dissatisfied
Are clearly presented	Satisfied
Are released on time	Neither satisfied nor dissatisfied
Are easy to find	Satisfied
Enable comparisons with other data	Don't know
Are complete	Satisfied

Q6: How satisfied or dissatisfied are you with the quality of ONS statistics and analyses?
Please select one answer only

Very satisfied

Q7: How satisfied or dissatisfied are you with the quality of the following ONS products?
Please select one answer per row

Statistical bulletins	Very satisfied
Short stories	Don't use/not applicable
Methodology articles	Satisfied
Release calendar	Satisfied
Data tables	Very satisfied
Infographics and data visualisations	Satisfied
YouTube videos	Don't use/not applicable

Q8: How satisfied or dissatisfied are you with the quality of the following ONS services? Please select one answer per row

ONS Twitter	Don't use/not applicable
ONS e-alerts	Very satisfied
ONS Update	Satisfied
ONS website	Satisfied
NOMIS website	Very satisfied
NeSS Website	Don't use/not applicable
ONS Data Explorer	Satisfied
ONS customer helplines (telephone and email)	Very satisfied
Direct contact with ONS statisticians	Very satisfied
ONS events/conferences	Very satisfied

PAGE 4: Impact of ONS statistics

Q9: Have ONS statistics and analyses helped to inform any decisions you or your organisation has made over the last year? Please select one answer only

Yes,

Please provide examples and further comments
Data produced as a result of the ONS statistics will be used to inform the government of need for 'Arab' ethnic profile to be used in variety of governmental statistics/questionnaires etc. Agreed as an organisation that we need to continue producing such work for the benefit of researchers.

Q10: Have ONS statistics and analyses helped inform your policies over the last year? Please select one answer only

Please provide examples and further comments
Data produced as a result of the ONS statistics will be used to inform the government of need for 'Arab' ethnic profile to be used in variety of governmental statistics/questionnaires etc.

Q11: What information, advice or services could we provide to help inform your decision making and policies?

At the moment I am unable to comment as we are still in the process of producing reports. However, we believe that it is essential to maintain the Diversity Working Group which assisted in the 2011 Census and which we, and I believe other groups, found so helpful.

Q12: To what extent have ONS statistics, analyses and advice been helpful in providing an evidence base for your decision making and policies over the last year? Please select one answer only

Extremely helpful

PAGE 5: Your view of ONS

Q13: Looking at the following statements about how ONS works, to what extent do you agree or disagree that ONS...Please select one answer per row

Is independent (e.g. our statistics are free from political influence)	Strongly agree
Is innovative in the way it works (e.g. using new technologies, methods and data sources)	Strongly agree
Gives me/my organisation opportunities to share views on its work	Strongly agree
Listens and responds to my/my organisation's feedback	Strongly agree
Informs public debate on issues affecting the UK's economy and society	Strongly agree

Q14: How well informed, if at all, do you feel about the work of ONS?Please select one answer only.

Fairly well informed,

Please provide any comments on how ONS communicates with you.
Email system for communication has always been our preferred method of communication. At the same time, whilst emails are sent to large numbers of people, on the occasions I have written individually I have been extremely pleased at the speed of the personal responses and the helpfulness.

Q15: Please tell us what you think we are doing well.

1. Inclusiveness of groups/associations who work on the census.
2. Continual updating of groups/associations/members on a variety of topics.
3. Courses/meetings are very well organised, run to time and always productive.

Q16: Please tell us what you think we could do better.

Perhaps the data release could be slightly quicker but at the same time, because our organisation is purely voluntary, it has not seriously impinged on any of our work.

Q17: Please tell us if there is anything we don't currently do which you would like us to.

Nothing.

Q18: Taking into account everything you know about ONS, overall, how satisfied or dissatisfied are you with the performance of ONS as a national statistics institute?Please select one answer only

Very satisfied

Q19: Which of the following statements best reflects your overall view of ONS? Please select one answer only

I would speak highly of ONS, without being asked

PAGE 6: And finally... a bit about you!

Q20: Are you answering this questionnaire on behalf of an organisation or as an individual? Please select one answer only

Organisation

Q21: Please tell us a bit about you. We do not plan to publish any personal information.

Your name

Organisation

National Association of British Arabs

Email address

Q22: What sector do you work in? Please select one answer only

Voluntary