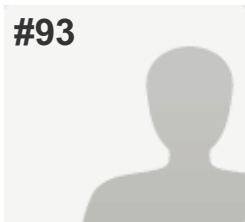


#93



COMPLETE

PAGE 2: Your use of ONS statistics and analyses

**Q1: How important, if at all, are ONS statistics and analyses to your work? Please select one answer only**

Fairly important

**Q2: Which ONS statistics and analyses do you use? Please select all that apply**

Labour Market (e.g. employment, productivity and earnings)

,

Population (e.g. population estimates),

Health (e.g. life expectancy, cancer statistics),

Social (e.g. marriages, divorces, births, deaths and ethnicity)

**Q3: What do you/your organisation use ONS statistics and analyses for? Please select all that apply**

Monitoring or formulating policy,

Service planning, Regional/local comparisons,

Modelling and forecasting, Research

PAGE 3: Your opinion of ONS statistics and products

**Q4: To what extent do you trust statistics and analyses produced by ONS? Please select one answer only**

Tend to trust them

**Q5: How satisfied or dissatisfied are you with the extent to which the statistics and analyses you use..Please select one answer per row**

Meet your needs	Satisfied
Are accurate	Satisfied
Are released quickly	Neither satisfied nor dissatisfied
Are clearly presented	Satisfied
Are released on time	Neither satisfied nor dissatisfied
Are easy to find	Neither satisfied nor dissatisfied
Enable comparisons with other data	Satisfied
Are complete	Satisfied

**Q6: How satisfied or dissatisfied are you with the quality of ONS statistics and analyses?**  
Please select one answer only

Satisfied

**Q7: How satisfied or dissatisfied are you with the quality of the following ONS products?**  
Please select one answer per row

Statistical bulletins	Satisfied
Short stories	Don't use/not applicable
Methodology articles	Satisfied
Release calendar	Neither satisfied nor dissatisfied
Data tables	Satisfied
Infographics and data visualisations	Very satisfied
YouTube videos	Don't use/not applicable

**Q8: How satisfied or dissatisfied are you with the quality of the following ONS services? Please select one answer per row**

ONS Twitter	Don't use/not applicable
ONS Facebook	Don't use/not applicable
ONS e-alerts	Satisfied
ONS Update	Satisfied
ONS website	Satisfied
NOMIS website	Very satisfied
NeSS Website	Satisfied
ONS Data Explorer	Satisfied
Application Programming Interface (API)	Don't use/not applicable
ONS customer helplines (telephone and email)	Don't use/not applicable
Direct contact with ONS statisticians	Satisfied
ONS events/conferences	Satisfied

**PAGE 4: Impact of ONS statistics**

**Q9: Have ONS statistics and analyses helped to inform any decisions you or your organisation has made over the last year? Please select one answer only**

Yes

**Q10: Have ONS statistics and analyses helped inform your policies over the last year? Please select one answer only**

No

**Q11: What information, advice or services could we provide to help inform your decision making and policies?**

*Respondent skipped this question*

**Q12: To what extent have ONS statistics, analyses and advice been helpful in providing an evidence base for your decision making and policies over the last year? Please select one answer only**

Moderately helpful

**PAGE 5: Your view of ONS**

**Q13: Looking at the following statements about how ONS works, to what extent do you agree or disagree that ONS...Please select one answer per row**

Is independent (e.g. our statistics are free from political influence) Agree

Is innovative in the way it works (e.g. using new technologies, methods and data sources) Agree

Gives me/my organisation opportunities to share views on its work Agree

Listens and responds to my/my organisation's feedback Agree

Informs public debate on issues affecting the UK's economy and society Agree

**Q14: How well informed, if at all, do you feel about the work of ONS?Please select one answer only.** Fairly well informed

**Q15: Please tell us what you think we are doing well.** *Respondent skipped this question*

**Q16: Please tell us what you think we could do better.**

Improve the website and provide better information on publication dates

**Q17: Please tell us if there is anything we don't currently do which you would like us to.** *Respondent skipped this question*

**Q18: Taking into account everything you know about ONS, overall, how satisfied or dissatisfied are you with the performance of ONS as a national statistics institute?Please select one answer only** Very satisfied

**Q19: Which of the following statements best reflects your overall view of ONS?Please select one answer only** I would speak highly of ONS, if someone asked my opinion

**PAGE 6: And finally... a bit about you!**

**Q20: Are you answering this questionnaire on behalf of an organisation or as an individual? Please select one answer only** Individual

**Q21: Please tell us a bit about you. We do not plan to publish any personal information.**

Your name

Organisation

Central Bedfordshire Council

Email address

**Q22: What sector do you work in? Please select one answer only**

Local or regional government / public organisation