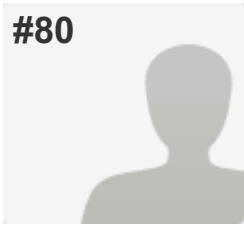


#80



COMPLETE

PAGE 2: Your use of ONS statistics and analyses

**Q1: How important, if at all, are ONS statistics and analyses to your work? Please select one answer only**

Very important

**Q2: Which ONS statistics and analyses do you use? Please select all that apply**

Population (e.g. population estimates),

Health (e.g. life expectancy, cancer statistics),

Social (e.g. marriages, divorces, births, deaths and ethnicity)

**Q3: What do you/your organisation use ONS statistics and analyses for? Please select all that apply**

Monitoring or formulating policy,

Service planning,

Business/financial planning/funding bids,

Regional/local comparisons,

Modelling and forecasting, Education projects,

Research

PAGE 3: Your opinion of ONS statistics and products

**Q4: To what extent do you trust statistics and analyses produced by ONS? Please select one answer only**

Tend to trust them

**Q5: How satisfied or dissatisfied are you with the extent to which the statistics and analyses you use..Please select one answer per row**

Meet your needs	Satisfied
Are accurate	Neither satisfied nor dissatisfied
Are released quickly	Satisfied
Are clearly presented	Satisfied
Are released on time	Neither satisfied nor dissatisfied
Are easy to find	Dissatisfied
Enable comparisons with other data	Satisfied
Are complete	Satisfied

**Q6: How satisfied or dissatisfied are you with the quality of ONS statistics and analyses?**  
Please select one answer only

Satisfied

**Q7: How satisfied or dissatisfied are you with the quality of the following ONS products?**  
Please select one answer per row

Statistical bulletins	Satisfied
Short stories	Satisfied
Methodology articles	Satisfied
Release calendar	Neither satisfied nor dissatisfied
Data tables	Satisfied
Infographics and data visualisations	Very satisfied
YouTube videos	Don't use/not applicable

**Q8: How satisfied or dissatisfied are you with the quality of the following ONS services?Please select one answer per row**

ONS e-alerts	Satisfied
ONS Update	Satisfied
ONS website	Neither satisfied nor dissatisfied
NOMIS website	Satisfied
NeSS Website	Satisfied
ONS customer helplines (telephone and email)	Satisfied
ONS events/conferences	Neither satisfied nor dissatisfied

PAGE 4: Impact of ONS statistics

<b>Q9: Have ONS statistics and analyses helped to inform any decisions you or your organisation has made over the last year?Please select one answer only</b>	Yes,  Please provide examples and further comments Fed into our population estimates and forecasts which help service planning Various Census data used for work on household composition estimates
<b>Q10: Have ONS statistics and analyses helped inform your policies over the last year?Please select one answer only</b>	Yes
<b>Q11: What information, advice or services could we provide to help inform your decision making and policies?</b>	<i>Respondent skipped this question</i>
<b>Q12: To what extent have ONS statistics, analyses and advice been helpful in providing an evidence base for your decision making and policies over the last year?Please select one answer only</b>	Very helpful

PAGE 5: Your view of ONS

<b>Q13: Looking at the following statements about how ONS works, to what extent do you agree or disagree that ONS...Please select one answer per row</b>	
Is independent (e.g. our statistics are free from political influence)	Agree
Is innovative in the way it works (e.g. using new technologies, methods and data sources)	Agree
Gives me/my organisation opportunities to share views on its work	Agree
Listens and responds to my/my organisation's feedback	Agree
Informs public debate on issues affecting the UK's economy and society	Agree
<b>Q14: How well informed, if at all, do you feel about the work of ONS?Please select one answer only.</b>	Fairly well informed
<b>Q15: Please tell us what you think we are doing well.</b>	
On the whole, provide high quality and timely data	

**Q16: Please tell us what you think we could do better.**

Making it easier to find information on the website  
Improve statistics on international migration

**Q17: Please tell us if there is anything we don't currently do which you would like us to.**

*Respondent skipped this question*

**Q18: Taking into account everything you know about ONS, overall, how satisfied or dissatisfied are you with the performance of ONS as a national statistics institute?Please select one answer only**

Satisfied

**Q19: Which of the following statements best reflects your overall view of ONS?Please select one answer only**

I would speak highly of ONS, if someone asked my opinion

**PAGE 6: And finally... a bit about you!**

**Q20: Are you answering this questionnaire on behalf of an organisation or as an individual? Please select one answer only**

Individual

**Q21: Please tell us a bit about you. We do not plan to publish any personal information.**

Your name

Organisation

Cambridgeshire County Council

Email address

**Q22: What sector do you work in?Please select one answer only**

Local or regional government / public organisation