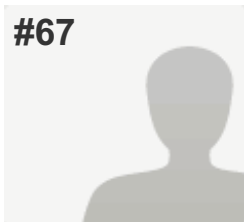


#67



COMPLETE

PAGE 2: Your use of ONS statistics and analyses

**Q1: How important, if at all, are ONS statistics and analyses to your work? Please select one answer only**

Very important

**Q2: Which ONS statistics and analyses do you use? Please select all that apply**

Labour Market (e.g. employment, productivity and earnings)

,

Population (e.g. population estimates), Crime,

Health (e.g. life expectancy, cancer statistics),

Social (e.g. marriages, divorces, births, deaths and ethnicity)

**Q3: What do you/your organisation use ONS statistics and analyses for? Please select all that apply**

Monitoring or formulating policy,

Business/financial planning/funding bids,

Regional/local comparisons,

Modelling and forecasting, Research

PAGE 3: Your opinion of ONS statistics and products

**Q4: To what extent do you trust statistics and analyses produced by ONS? Please select one answer only**

Trust them greatly

**Q5: How satisfied or dissatisfied are you with the extent to which the statistics and analyses you use..Please select one answer per row**

Meet your needs	Satisfied
Are accurate	Very satisfied
Are released quickly	Don't know
Are clearly presented	Very satisfied
Are released on time	Don't know
Are easy to find	Dissatisfied
Enable comparisons with other data	Don't know
Are complete	Very satisfied

**Q6: How satisfied or dissatisfied are you with the quality of ONS statistics and analyses?**  
Please select one answer only

Very satisfied

**Q7: How satisfied or dissatisfied are you with the quality of the following ONS products?**  
Please select one answer per row

Statistical bulletins	Very satisfied
Short stories	Don't use/not applicable
Methodology articles	Very satisfied
Release calendar	Don't use/not applicable
Data tables	Very satisfied
Infographics and data visualisations	Satisfied
YouTube videos	Don't use/not applicable

**Q8: How satisfied or dissatisfied are you with the quality of the following ONS services? Please select one answer per row**

ONS Twitter	Don't use/not applicable
ONS Facebook	Don't use/not applicable
ONS e-alerts	Don't use/not applicable
ONS Update	Don't use/not applicable
ONS website	Very satisfied
NOMIS website	Very satisfied
NeSS Website	Very satisfied
ONS Data Explorer	Don't use/not applicable
Application Programming Interface (API)	Don't use/not applicable
ONS customer helplines (telephone and email)	Very satisfied
Direct contact with ONS statisticians	Very satisfied

**PAGE 4: Impact of ONS statistics**

**Q9: Have ONS statistics and analyses helped to inform any decisions you or your organisation has made over the last year? Please select one answer only**

Please provide examples and further comments  
Information I provide is distributed via Intranet/Internet or various management level distribution lists and for ad hoc individual use but the amount of use and weight in decision making is not tracked or monitored.

**Q10: Have ONS statistics and analyses helped inform your policies over the last year? Please select one answer only**

Please provide examples and further comments  
Information I provide is distributed via Intranet/Internet or various management level distribution lists and for ad hoc individual use but the amount of use and weight in decision making is not tracked or monitored.

**Q11: What information, advice or services could we provide to help inform your decision making and policies?**

Huge amount of data and information already available but ability to locate required data should be easier, However, I am aware you are working on replacing the current website to address this.

**Q12: To what extent have ONS statistics, analyses and advice been helpful in providing an evidence base for your decision making and policies over the last year? Please select one answer only**

*Respondent skipped this question*

PAGE 5: Your view of ONS

**Q13: Looking at the following statements about how ONS works, to what extent do you agree or disagree that ONS...Please select one answer per row**

Is independent (e.g. our statistics are free from political influence)	Strongly agree
--	----------------

Is innovative in the way it works (e.g. using new technologies, methods and data sources)	Strongly agree
---	----------------

Gives me/my organisation opportunities to share views on its work	Agree
---	-------

Listens and responds to my/my organisation's feedback	Don't know
---	------------

Informs public debate on issues affecting the UK's economy and society	Agree
--	-------

**Q14: How well informed, if at all, do you feel about the work of ONS?Please select one answer only.**

Fairly well informed,

Please provide any comments on how ONS communicates with you.  
Website is always 'sitting there' for anyone to access. As far as I am concerned this is good enough as it is possible to 'dip in' as often as required.

**Q15: Please tell us what you think we are doing well.**

Production of a huge amount of invaluable data and information, development of new tools to access data and very helpful, knowledgeable staff.

**Q16: Please tell us what you think we could do better.**

Improve ease of access to required data - but aware this is currently taking place

**Q17: Please tell us if there is anything we don't currently do which you would like us to.**

On previous occasions I have been unable to slice and dice some of the data but this might now be possible via the Beta site or through other tools you are developing.

**Q18: Taking into account everything you know about ONS, overall, how satisfied or dissatisfied are you with the performance of ONS as a national statistics institute?Please select one answer only**

Very satisfied

**Q19: Which of the following statements best reflects your overall view of ONS?Please select one answer only**

I would speak highly of ONS, without being asked

**PAGE 6: And finally... a bit about you!**

**Q20: Are you answering this questionnaire on behalf of an organisation or as an individual?  
Please select one answer only**

Individual

**Q21: Please tell us a bit about you. We do not plan to publish any personal information.**

Your name

Organisation

Blaenau Gwent County Borough Council

Email address

**Q22: What sector do you work in? Please select one answer only**

Local or regional government / public organisation