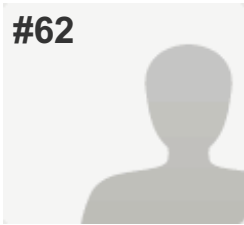


#62



COMPLETE

PAGE 2: Your use of ONS statistics and analyses

Q1: How important, if at all, are ONS statistics and analyses to your work? Please select one answer only

Very important

Q2: Which ONS statistics and analyses do you use? Please select all that apply

Population (e.g. population estimates), Crime,
Health (e.g. life expectancy, cancer statistics),
Social (e.g. marriages, divorces, births, deaths and ethnicity)

Q3: What do you/your organisation use ONS statistics and analyses for? Please select all that apply

Service planning, Market analysis,
Regional/local comparisons, Media use,
Research

PAGE 3: Your opinion of ONS statistics and products

Q4: To what extent do you trust statistics and analyses produced by ONS? Please select one answer only

Trust them greatly

Q5: How satisfied or dissatisfied are you with the extent to which the statistics and analyses you use..Please select one answer per row

Meet your needs	Very satisfied
Are accurate	Very satisfied
Are released quickly	Satisfied
Are clearly presented	Satisfied
Are released on time	Very satisfied
Are easy to find	Satisfied
Enable comparisons with other data	Dissatisfied
Are complete	Neither satisfied nor dissatisfied

Q6: How satisfied or dissatisfied are you with the quality of ONS statistics and analyses?
Please select one answer only

Very satisfied

Q7: How satisfied or dissatisfied are you with the quality of the following ONS products?
Please select one answer per row

Statistical bulletins	Very satisfied
Short stories	Don't use/not applicable
Methodology articles	Very satisfied
Release calendar	Very satisfied
Data tables	Very satisfied
Infographics and data visualisations	Very satisfied
YouTube videos	Don't use/not applicable

Q8: How satisfied or dissatisfied are you with the quality of the following ONS services? Please select one answer per row

ONS Twitter	Satisfied
ONS Facebook	Don't use/not applicable
ONS e-alerts	Don't use/not applicable
ONS Update	Don't use/not applicable
ONS website	Very satisfied
NOMIS website	Don't use/not applicable
NeSS Website	Don't use/not applicable
ONS Data Explorer	Don't use/not applicable
Application Programming Interface (API)	Don't use/not applicable
ONS customer helplines (telephone and email)	Don't use/not applicable
Direct contact with ONS statisticians	Very satisfied
ONS events/conferences	Don't use/not applicable

PAGE 4: Impact of ONS statistics

Q9: Have ONS statistics and analyses helped to inform any decisions you or your organisation has made over the last year? Please select one answer only

Yes

Q10: Have ONS statistics and analyses helped inform your policies over the last year? Please select one answer only

Yes

Q11: What information, advice or services could we provide to help inform your decision making and policies?

Respondent skipped this question

Q12: To what extent have ONS statistics, analyses and advice been helpful in providing an evidence base for your decision making and policies over the last year? Please select one answer only

Very helpful

PAGE 5: Your view of ONS

Q13: Looking at the following statements about how ONS works, to what extent do you agree or disagree that ONS...Please select one answer per row

Is independent (e.g. our statistics are free from political influence)	Strongly agree
Is innovative in the way it works (e.g. using new technologies, methods and data sources)	Agree
Gives me/my organisation opportunities to share views on its work	Agree
Listens and responds to my/my organisation's feedback	Agree
Informs public debate on issues affecting the UK's economy and society	Strongly agree

Q14: How well informed, if at all, do you feel about the work of ONS?Please select one answer only. Fairly well informed

Q15: Please tell us what you think we are doing well.

Excellent range of data covering a variety of topics.
Very helpful to be able to access historical data (e.g. to compare trends over time).
Emails are responded to quickly and replies are always helpful.

Q16: Please tell us what you think we could do better.

Loss of information on GLS/Opinions and Lifestyle Survey due to cut costs.
Website, especially search function could be more user friendly (aware this is under way).

Q17: Please tell us if there is anything we don't currently do which you would like us to. *Respondent skipped this question*

Q18: Taking into account everything you know about ONS, overall, how satisfied or dissatisfied are you with the performance of ONS as a national statistics institute?Please select one answer only Very satisfied

Q19: Which of the following statements best reflects your overall view of ONS?Please select one answer only I would speak highly of ONS, without being asked

PAGE 6: And finally... a bit about you!

Q20: Are you answering this questionnaire on behalf of an organisation or as an individual? Please select one answer only Organisation

Q21: Please tell us a bit about you. We do not plan to publish any personal information.

Your name

Organisation

Drinkaware

Email address

Q22: What sector do you work in?Please select one answer only Voluntary