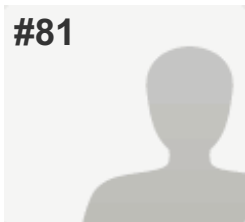


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COMPLETE

PAGE 2: Your use of ONS statistics and analyses

Q1: How important, if at all, are ONS statistics and analyses to your work? Please select one answer only

Very important

Q2: Which ONS statistics and analyses do you use? Please select all that apply

National Accounts (e.g. GDP and Balance of Payments)

,

Prices (e.g. Consumer Price Index, House Price Index)

,

Labour Market (e.g. employment, productivity and earnings)

,

Business (e.g. construction, production, retail sales and business demography)

,

Population (e.g. population estimates),

Social (e.g. marriages, divorces, births, deaths and ethnicity)

,

Other (please specify)

Information at sub national level, particularly ward levels

Q3: What do you/your organisation use ONS statistics and analyses for? Please select all that apply

Monitoring or formulating policy,

Service planning,

Business/financial planning/funding bids,

Regional/local comparisons, Research,

Other (please specify) Profiling wards

PAGE 3: Your opinion of ONS statistics and products

Q4: To what extent do you trust statistics and analyses produced by ONS? Please select one answer only

Tend to trust them

Q5: How satisfied or dissatisfied are you with the extent to which the statistics and analyses you use.. Please select one answer per row

Meet your needs	Very dissatisfied
Are accurate	Satisfied
Are released quickly	Dissatisfied
Are clearly presented	Satisfied
Are released on time	Neither satisfied nor dissatisfied
Are easy to find	Satisfied
Enable comparisons with other data	Satisfied
Are complete	Very dissatisfied

Q6: How satisfied or dissatisfied are you with the quality of ONS statistics and analyses? Please select one answer only

Satisfied

Q7: How satisfied or dissatisfied are you with the quality of the following ONS products? Please select one answer per row

Statistical bulletins	Satisfied
Short stories	Dissatisfied
Methodology articles	Dissatisfied
Release calendar	Neither satisfied nor dissatisfied
Data tables	Satisfied
Infographics and data visualisations	Neither satisfied nor dissatisfied
YouTube videos	Don't use/not applicable

Q8: How satisfied or dissatisfied are you with the quality of the following ONS services? Please select one answer per row

ONS Twitter	Don't use/not applicable
ONS Facebook	Don't use/not applicable
ONS e-alerts	Neither satisfied nor dissatisfied
ONS Update	Neither satisfied nor dissatisfied
ONS website	Neither satisfied nor dissatisfied
NOMIS website	Dissatisfied
NeSS Website	Don't use/not applicable
ONS Data Explorer	Dissatisfied
Application Programming Interface (API)	Don't use/not applicable
ONS customer helplines (telephone and email)	Don't use/not applicable
Direct contact with ONS statisticians	Don't use/not applicable
ONS events/conferences	Don't use/not applicable

PAGE 4: Impact of ONS statistics

Q9: Have ONS statistics and analyses helped to inform any decisions you or your organisation has made over the last year? Please select one answer only

Yes,

Please provide examples and further comments
economic policy, "know your customer" for service planning, informs actions to be taken

Q10: Have ONS statistics and analyses helped inform your policies over the last year? Please select one answer only

Yes,

Please provide examples and further comments
Business Plan, Sustainable Community Strategy refresh

Q11: What information, advice or services could we provide to help inform your decision making and policies?

Better and faster information at ward levels - particularly following a boundary review. Changes need to be made prior to elections (and fed through to NOMIS/LG InformPlus) so that profiles for the new wards can be formulated from all available information ready for induction of newly elected councillors. At present, there is no means of doing this and it is crucial for local Councillors to understand their areas so that they can use the information to inform decisions.

Q12: To what extent have ONS statistics, analyses and advice been helpful in providing an evidence base for your decision making and policies over the last year? Please select one answer only

Very helpful

PAGE 5: Your view of ONS

Q13: Looking at the following statements about how ONS works, to what extent do you agree or disagree that ONS...Please select one answer per row

Is independent (e.g. our statistics are free from political influence)	Agree
Is innovative in the way it works (e.g. using new technologies, methods and data sources)	Neither agree nor disagree
Gives me/my organisation opportunities to share views on its work	Agree
Listens and responds to my/my organisation's feedback	Neither agree nor disagree
Informs public debate on issues affecting the UK's economy and society	Strongly agree

Q14: How well informed, if at all, do you feel about the work of ONS?Please select one answer only.

Fairly well informed

Q15: Please tell us what you think we are doing well.

Providing a wide range of information including data sources

Q16: Please tell us what you think we could do better.

Providing information at lower levels so that accurate ward profiling can be undertaken, particularly when a boundary review has taken place - it would be really helpful to provide the new ward data before the next election when the changes become effective.

Q17: Please tell us if there is anything we don't currently do which you would like us to.

Yes. Update ward boundaries in order for new ward information to be obtained at least one month prior to the election when the changes become effective.

Q18: Taking into account everything you know about ONS, overall, how satisfied or dissatisfied are you with the performance of ONS as a national statistics institute?Please select one answer only

Satisfied

Q19: Which of the following statements best reflects your overall view of ONS?Please select one answer only

I would be neutral about ONS, if someone asked my opinion

PAGE 6: And finally... a bit about you!

Q20: Are you answering this questionnaire on behalf of an organisation or as an individual?
Please select one answer only

Individual

Q21: Please tell us a bit about you. We do not plan to publish any personal information.

Your name

Organisation

South Bucks District Council

Email address

Q22: What sector do you work in?Please select one answer only

Local or regional government / public organisation