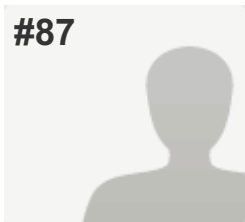


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COMPLETE

PAGE 2: Your use of ONS statistics and analyses

**Q1: How important, if at all, are ONS statistics and analyses to your work? Please select one answer only**

Of minor importance

**Q2: Which ONS statistics and analyses do you use? Please select all that apply**

National Accounts (e.g. GDP and Balance of Payments)

,

Labour Market (e.g. employment, productivity and earnings)

,

Business (e.g. construction, production, retail sales and business demography)

,

Population (e.g. population estimates),

Social (e.g. marriages, divorces, births, deaths and ethnicity)

**Q3: What do you/your organisation use ONS statistics and analyses for? Please select all that apply**

Research,

Other (please specify)

To complement our own statistics on forestry. To comply with Equality Act reporting requirements. To convert timber price indices to real terms basis. To undertake research on forestry and wood processing sectors.

PAGE 3: Your opinion of ONS statistics and products

**Q4: To what extent do you trust statistics and analyses produced by ONS? Please select one answer only**

Tend to trust them

**Q5: How satisfied or dissatisfied are you with the extent to which the statistics and analyses you use..Please select one answer per row**

Meet your needs	Neither satisfied nor dissatisfied
Are accurate	Neither satisfied nor dissatisfied
Are released quickly	Satisfied
Are clearly presented	Satisfied
Are released on time	Satisfied
Are easy to find	Dissatisfied
Enable comparisons with other data	Satisfied
Are complete	Satisfied

**Q6: How satisfied or dissatisfied are you with the quality of ONS statistics and analyses?**  
Please select one answer only

Neither satisfied nor dissatisfied

**Q7: How satisfied or dissatisfied are you with the quality of the following ONS products?**  
Please select one answer per row

Statistical bulletins	Neither satisfied nor dissatisfied
Short stories	Don't use/not applicable
Methodology articles	Satisfied
Release calendar	Satisfied
Data tables	Satisfied
Infographics and data visualisations	Don't use/not applicable
YouTube videos	Don't use/not applicable

**Q8: How satisfied or dissatisfied are you with the quality of the following ONS services? Please select one answer per row**

ONS Twitter	Don't use/not applicable
ONS Facebook	Don't use/not applicable
ONS e-alerts	Don't use/not applicable
ONS Update	Don't use/not applicable
ONS website	Dissatisfied
NOMIS website	Neither satisfied nor dissatisfied
NeSS Website	Don't use/not applicable
ONS Data Explorer	Don't use/not applicable
Application Programming Interface (API)	Don't use/not applicable
ONS customer helplines (telephone and email)	Don't use/not applicable
Direct contact with ONS statisticians	Neither satisfied nor dissatisfied
ONS events/conferences	Satisfied

**PAGE 4: Impact of ONS statistics**

**Q9: Have ONS statistics and analyses helped to inform any decisions you or your organisation has made over the last year? Please select one answer only**

No

**Q10: Have ONS statistics and analyses helped inform your policies over the last year? Please select one answer only**

No

**Q11: What information, advice or services could we provide to help inform your decision making and policies?**

*Respondent skipped this question*

**Q12: To what extent have ONS statistics, analyses and advice been helpful in providing an evidence base for your decision making and policies over the last year? Please select one answer only**

Slightly helpful

**PAGE 5: Your view of ONS**

**Q13: Looking at the following statements about how ONS works, to what extent do you agree or disagree that ONS...Please select one answer per row**

Is independent (e.g. our statistics are free from political influence)	Strongly agree
Is innovative in the way it works (e.g. using new technologies, methods and data sources)	Agree
Gives me/my organisation opportunities to share views on its work	Neither agree nor disagree
Listens and responds to my/my organisation's feedback	Neither agree nor disagree
Informs public debate on issues affecting the UK's economy and society	Agree

**Q14: How well informed, if at all, do you feel about the work of ONS?Please select one answer only.**

Fairly well informed

**Q15: Please tell us what you think we are doing well.** *Respondent skipped this question*

**Q16: Please tell us what you think we could do better.**

Improved communication and coordination with other Government Departments.  
Improved website (although it's definitely getting better).

**Q17: Please tell us if there is anything we don't currently do which you would like us to.** *Respondent skipped this question*

**Q18: Taking into account everything you know about ONS, overall, how satisfied or dissatisfied are you with the performance of ONS as a national statistics institute?Please select one answer only**

Neither satisfied nor dissatisfied

**Q19: Which of the following statements best reflects your overall view of ONS?Please select one answer only**

I would be neutral about ONS, if someone asked my opinion

**PAGE 6: And finally... a bit about you!**

**Q20: Are you answering this questionnaire on behalf of an organisation or as an individual? Please select one answer only**

Individual

**Q21: Please tell us a bit about you. We do not plan to publish any personal information.** *Respondent skipped this question*

**Q22: What sector do you work in? Please select one answer only**

National government department / organisation