

From : [REDACTED]  
To : Richard Laux/LONDON/ONS  
CC : [REDACTED], [REDACTED]  
Date Sent : 21/11/2014 12:16:23  
Subject : [Re: crime stats - user engagement](#)

Thanks Richard

Yes I'm sure we can arrange for a late January meet. We should have made good progress on our user engagement by then.

Nicola

**From:** Richard Laux [mailto:[REDACTED]]  
**Sent:** Friday, November 21, 2014 11:15 AM GMT Standard Time  
**To:** Edge N (Nicola)  
**Cc:** [REDACTED] Halliday R (Roger); [REDACTED] <[REDACTED]>; [REDACTED] <[REDACTED]>; [REDACTED] <[REDACTED]>  
**Subject:** Re: crime stats - user engagement

Hi Nicola,

This all seems very sensible, thanks, though (at the risk of splitting hairs!) maybe we might aim to meet in late January rather than February: otherwise we might rule out the possibility of taking material to the March meeting of the Regulation Committee. But happy to be guided by you on this (and I note that you see the March meeting as the earliest you think achievable).

We have been working on our comments about the PRC/SCJS piece, these should be with you soon (if not with you already). In the circumstances, and recognising the various sets of workload pressures and priorities, we'll hold fire on commenting on other items of evidence, until you've been able to incorporate material from your user engagement activity (ie until January).

Good luck with next week's release!

Regards,

Richard.

From: [REDACTED]  
To: [REDACTED]  
Cc: [REDACTED], [REDACTED]  
Date:  
Subject: crime stats - user engagement

Hi Richard

Good to speak yesterday.

I've been reflecting on the general feedback you provided around the volume and potential duplication of the materials we've submitted to date, our shared concerns around the sustainability of this highly intensive activity for both our teams and the timetable we began to shape around the next phase of this work for December/January.

I've spoken to Roger and [REDACTED] about next steps and we are agreed that we want to focus on after publication next week is a phase of genuinely purposeful and productive user engagement which should lead to further continuous improvement and rationalisation of our materials. I think that to do this properly, and to ensure we get to engage with as wide a range of users as possible, we will need to carve out time and resource for this phase beyond the end of this year. Our outline proposal is to begin to gather on-line feedback in December and to lay plans for/set dates & invites for face to face engagement with a range of users in January. We would then draw together and respond to this feedback and agree our focus for improvement over January/February.

As we discussed this would mean that we will not hit the January committee but I think we would all prioritise getting this phase right above consideration of committee timings. The March committee is probably the earliest we would want to aim for given this planned activity. We talked about getting us all together in January to discuss progress and agree a plan to take us to the committee. Perhaps we should schedule this for February and we could provide useful feedback on our user consultation and insights at this stage?

Does this seem like a reasonable proposal to you? I'd welcome your thoughts and am happy to chat about this further. We will of course provide a more detailed plan for this phase and ensure we inform users of these plans if you're content with this approach.

regards  
Nicola

Nicola Edge | Head of Justice Analytical Services | [REDACTED]

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Dh'fhaodadh gum bi teachdaireachd sam bith bho Riaghaltas na h-Alba air a chlàradh neo air a sgrùdadh airson dearbhadh gu bheil an siostam ag obair gu h-èifeachdach neo airson adhbhar laghail eile. Dh'fhaodadh nach eil beachdan anns a' phost-d seo co-ionann ri beachdan Riaghaltas na h-Alba.

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